

Coronavirus Volunteer Guidance

Please look after yourself as well as others and follow these simple guidelines

- No physical contact with the person(s) you are assisting. Remain 2 metres apart from them at all times.
- Do not enter their house, leave the shopping/medication outside in an agreed place (having let them know you are there). If, for security reasons, the agreed place involves opening a porch / shed door, empty bin etc in order to hide the collection / delivery, please wear disposable gloves or use a disinfectant wipe to try to ensure the virus is not inadvertently transmitted through the handles.
- Please do not offer any kind of medical advice, support or intervention unless it is to call the emergency services.
- Let the Parishioner know you are a volunteer and your name and that they can check your credibility by contacting the Chairman (07775 562053 or savernakepc@hotmail.com) if they wish. They should already have received a copy of this guidance. Hopefully, the procedure will work so that they know who is coming to give them assistance so it is a matter of verifying who you are.
- Try not to deal with cash; if you do, please give a receipt, take a photo of the receipt, then after shopping take a photo of the receipt for the shopping and the change and then put the receipt and any change into an envelope with the shopping. This process is to safeguard both the volunteer and the people they are helping.
- If a different “help” such as dog walking is needed agree the terms with the individual you are helping. Parish council insurance will not cover this type of individual support and so any agreement to do this is carried out under your own risk and agreement with the owner. Let the coordinators know what the request is to see if we can help.
- Due to the vulnerable nature of the people likely to be requesting assistance, it is critical that all volunteers check their temperature daily, and if they are above 37C or acquire a new persistent dry cough, then they should immediately stop their volunteer visits and email the parish council Chairman to request a transfer of their parishioners to someone else.
- If in doubt PLEASE don't do it and never put yourself at risk. Simply say the request for help will be passed on and we will get back to them.